Chromebook Tips and Tricks

Credit: SchooledInTech

Force Your Chromebook To Reboot or Reset

Sometimes your Chromebook is running, but you can't see anything on the screen or the touchpad doesn't respond. This can give the impression that it won't turn on. Other times, the Chromebook is on but is unresponsive or frozen.

In either case, this keyboard shortcut will often force you Chromebook to reboot allowing you to login again. This is essentially the software equivalent of removing the battery and power cord. Here are the steps.

Press and hold the **Power button**. Then press the **Reload button** at the same time. Release both buttons.

Your Chromebook should turn off and turn back on within a few seconds.

Power On Using The Power Cord

Sometimes a Chromebook will not turn on using the power button even when you know it is charged. I'm still amazed at how often this power cord trick works.

1. Close the lid of your Chromebook.
2. Plug in your Chromebook power cord into a wall outlet and then plug the other end into your Chromebook.
3. Open the lid of your Chromebook <u>without</u> pressing any keys

After a few seconds, you just might see that beautiful white screen with the Chrome logo on it. In my experience after doing this once the power button works again.

Let The Chromebook Battery Die or Fully Discharge

I've had Chromebooks sent to me for repair that are reported to not turn on. The first thing I do when troubleshooting is plug in the power cord and try to turn the Chromebook on. One thing I've noticed is one Chromebooks that do turn on is often the battery charging status is around 1%.

Basically what has happened is between the time that the issue was reported and when I received the Chromebook, the battery died. That flushed whatever the issue was and the Chromebook worked correctly when I plugged it in and powered it up.

Is The Chromebook Charging?

I've run into charging issues on most of the Chromebooks models we have at some point. Plug in the power cord and see if the light on the Chromebook next to the plug, lights up.
Orange / **Red** = charging
Green/ **White**= charged
No Charging Light = bad news

Some Chromebooks let you know they are charging by blinking their LED light. Basically, if you get any color light you know the Chromebook is accepting power from the power cord.

Leave Chromebook Plugged In Overnight

This tip is one I wouldn't believe unless I tried it. Well, I have and it has surprisingly worked a few times. Connect your Chromebook power cord to a wall outlet and then plug the other end into your Chromebook. Now open the lid. If nothing happens, walk away.

I have left Chromebooks sitting this way overnight figuring what did I have to lose. On more than one occasion, the next day I found the Chromebook on the login screen. I'm not sure if **elves** sneak in and fix the Chromebook during the night or what. I'm just glad when the Chromebook works.